

## Horn's SMS Terms & Conditions

Welcome to Horn's SMS Messaging Campaigns. By opting in, you agree to the following terms and conditions regarding the use of our SMS services. Please read them carefully.

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### Messaging Frequency

We aim to keep you informed without overloading your inbox. You can expect up to **10 SMS messages per week** related to your services, updates, promotions, or other essential communications from Horn's.

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### Message and Data Rates

Standard message and data rates may apply depending on your mobile carrier and plan. Charges are your responsibility and will appear on your mobile phone bill or deducted from your prepaid balance.

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### Opt-In Methods

To opt into our SMS messaging campaigns:

1. Text **Start** to **661-295-7733**.
2. Complete any additional verification as instructed.

By opting in, you consent to receive SMS communications from Horn's at the provided phone number.

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### Opt-Out Methods

You can opt out of receiving SMS messages at any time by texting **STOP** to **661-295-7733**. Once your opt-out request is processed, you will no longer receive SMS communications from us.

For assistance or additional information, text **HELP** to **661-295-7733** or contact our customer support team at **661-295-7733**.

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### Privacy Policy

Your privacy is important to us. We handle your personal data in accordance with our [Privacy Policy](#), which provides details on:

- How we collect, use, and store your information.
- Your rights regarding your personal data.
- How to contact us with questions or concerns about your privacy.

By opting in, you acknowledge that you have read and understood our Privacy Policy.

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**General Terms**

- Horn's reserves the right to modify or discontinue SMS services at any time without prior notice.
- These terms are subject to change, and updates will be communicated as necessary.
- By participating, you represent that you are the account holder or authorized user of the device receiving SMS messages.

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**Consent for SMS Communication**

Information obtained as part of the SMS consent process will not be shared with third parties.

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**Types of SMS Communications**

If you have consented to receive text messages from Horn's Backflow & Plumbing Co., you may receive text messages related to technician arrival notifications, scheduling notifications, promotions, other relevant job information.

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Thank you for staying connected with Horn's! If you have questions or need assistance, don't hesitate to reach out.

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